

THE Leavenworth CONNECTION



AUGUST 2015

EDITORS: LISA ALLEN & CASSANDRA LINCOLN

GIFT WRAP PROBLEM SOLVING

By: Kelly Whitehouse

Managers and operators in the Gift Wrap operation have begun to utilize the PDCA (Plan, Do, Check, Act) Problem Solving approach to eliminate a long standing problem, split seams in the retail film. To begin this process, the managers and a group of operators were trained in the PDCA Problem Solving methodology. The group looked at past quality data to identify the top quality issues for their operation and used this information to validate split seams in retail film as being the top quality issue. Once the problem was identified, the group spent some time doing direct observations, discussing the problem with the rest of the Gift Wrap operators, to get a good understanding of all the variables that can cause split seams. Once the variables were identified, the group chose one to work on, developed a hypothesis on what was causing the variable, and what solution they could put in place to eliminate that variable. They then tested it on one line, across all three shifts to validate their hypothesis. The solution that the operators chose was to put a standard process for set up and cleaning of the sealing bar. The results of this test were that the group did not experience any split film defects on this line during the test. The group then rolled this process out to all lines. Before this process was put in place, the Gift Wrap operation had been experiencing 2 to 3 quality rejects or defects per week for the first 5 months of this year. Since this process has been put in place, they have experienced only 3 quality defects in the last 2 months. Ken Brown stated "The process that Kelly Whitehouse put us through as a collective team and across all three shifts was instrumental to our department in improving a long standing problem in Gift Wrap. We are looking forward to utilizing PDCA's to help us improve in other areas as well."

INTERNS SUMMER WRAP-UP

JORDAN SURBER

I am so thankful for the time I have had to work with everyone at the Leavenworth Production Plant this summer. I was able to meet multiple people throughout my internship and make some lasting connections, along with getting to learn more about the industry of print production. I have been able to complete multiple hands-on projects, which include, working to update the Leavenworth Capabilities Packet, Webtron's packaging processes, and I was also given the opportunity to learn more about the UK gift wrap jobs that come through the Leavenworth plant. This was a great experience for me, and I want to thank everyone in Leavenworth for being so welcoming and friendly. In a few weeks I will once again be starting classes at the University of Central Missouri as well as attending another internship in Orlando, FL this fall.



GABY LOBO

I have had the opportunity to work on projects to improve door access security, optimize the confetti blow line, and recommend improvements for the ROP line. I really enjoyed my time this summer working in Leavenworth, and I loved learning more from experienced people while gaining a better knowledge of some of the processes in the plant. This has been a great experience for me to see real-world applications of industrial engineering skills, and I am thankful for all of the wonderful mentors I have had working with me this summer. I will be entering my junior year at Kansas State University studying Industrial Engineering in the fall.

CARD SHOP



Send your child back to school and let the card shop and Crayola help. The card shop has many Crayola items available that are on the area schools supplies list. You can find colored pencils, crayons, markers, glue sticks, water color paints and more. Stop in and see if the card shop and Crayola can't make your back to school shopping a little easier and save you some money!



Slim Down 2.0 the Two Ton Challenge

Registration opens for team weight loss challenge

Employees can register through August 7 for Slim Down 2.0 the “Two Ton Challenge” — a team event from Hallmark Health to encourage weight loss.

Hallmarkers can sign up teams of 5–10 co-workers on the health rewards portal at healthrewards.com. One team member must first create a team name on the portal, then others can visit the site by Aug. 7 to register as a team member to participate and record their current and goal weight, which is kept confidential and visible only to the participant who enters it. Complete instructions can be found under the website’s “Quick Links” section.

Weekly and grand prizes available

The challenge runs from Aug. 7 - Oct. 30. During that time participants can return to the portal website each week to report their weight loss. Those who lose weight during the week or who have reached their goal weight will be eligible for weekly prize drawings.

The top 10 teams with the largest percentage of body weight lost per team member will be entered into a grand prize drawing for a \$100 Premiere Choice Award given to each member of the winning team.

Resources to help reach your goal

The HealthyNow mobile application makes it easy to use your mobile device to track diet, weight and exercise on the go, and enter weekly progress updates for the challenge. Instructions to download and activate the app are available from the health rewards portal website. (Look for the “HealthyNow Mobile App” box on the bottom right of the home page.)

The health rewards portal includes meal plans with recipes and shopping lists, tools to suggest and track daily servings of fruits, vegetables and water, and access to online workshops regarding nutrition and weight management. From the portal website, participants also can confidentially email a registered dietitian with questions or requests for personal guidance.

All Crown Rooms and the Shoebox Café offer 25% discounts on healthy menu choices. The Weight Watchers At Work program available at a discount to employees allows participants to attend meetings at Hallmark headquarters or in local communities, or participate online only at a reduced cost. More information is available on the intranet. Videos of Hallmark Health seminars related to diet, exercise and weight loss also are available online.



THANK YOU

We would like to thank the Hall family for the beautiful plant, and also thank everyone for the cards, food and donations made to the hospice house in memory of my mother, Shirley Stephens.

Patty & Francis Schmitendorf

BIRTHDAYS

01	Casey Buerman
01	Travis Wistuba
06	Dan Dicks
06	Patty Schmitendorf
06	Jennifer White
09	Tricia Crowe
10	Joyce Smith
11	Wayne Simien
15	John Rittel
16	Marsha Hunt
18	Colette Niehues
19	Sheila Allen
19	Rob Topping
22	David Hummerick
22	Margie Wise
24	Ed Bowen
26	David Lang
26	Linda Minnis
27	Kelly Nitzschke
30	Scott Blanken
30	Vera Saegers

ANNIVERSARIES

15 th	Marsha Hunt Aug. 8, Bow Making
15 th	Jim Munda Aug. 28, Engineer/Maint
20 th	Petra Baker Aug. 14, Ribbon Convert
25 th	Becky Ard Aug. 30, Sticker Cell
35 th	Jon Anderson Aug. 11, Gravure
40 th	Rick Emmons Aug. 27, Webtron